

Emergency Preparedness: Transitions in Care

Home Care Association of Washington
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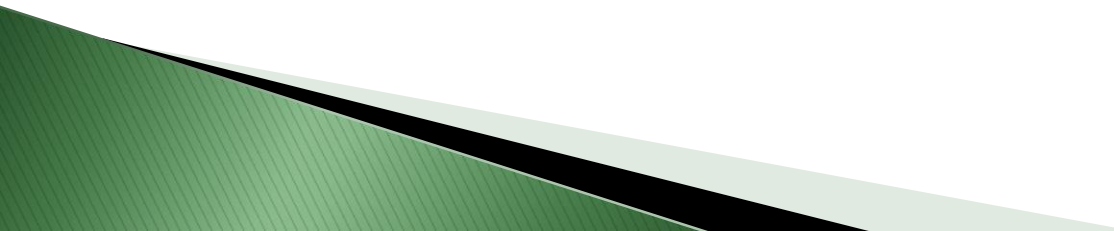
Focus of Affordable Care Act (ACA)

- ▶ **Transitions in care:** smooth transfers between settings
- ▶ **Case management/coordination:**
 - Care plan
 - Personal health record
- ▶ **Partnerships:** Developing alliances and care plans that cross settings.

Transitions in a Crisis Situation

- ▶ **Transitions in Care:** When patient presents in emergency room or hospital.....What identifying information would be helpful?
- ▶ **Case Management:** Who is involved with this patient; who are his caregivers, primary contacts and case manager(s) and knows important detailed information about him?
- ▶ **Care Coordination:** How can important information be conveyed that will enhance the continuity of care for this patient?

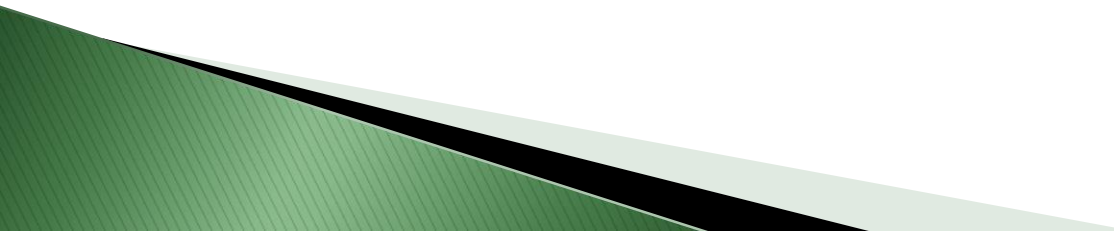
Worst case scenario

- ▶ Contacts / caregivers may be injured, hospitalized or worse.....may not be able to find them.
 - ▶ Patient may be unconscious, confused and unable to convey health information.
 - ▶ How will important current data be conveyed in this instance?
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Personal Health Record(PHR)

- ▶ PHR's provide source of information that can be very helpful in a transfer (emergency or non emergency)
 - * Must be kept up to date
 - * Must be portable and available:
 - Keep in emergency kit?
 - In wallet?
 - In pen drive/necklace?
 - Other?

In Home Services Role

- ▶ Patient education and engagement in establishing PHR as one aspect of emergency preparedness (personal or widespread disaster) and in keeping it up to date.
 - ▶ Engage community partners in patient preparedness; what are best practices regarding implementation and updating of PHR, location of PHR, type of PHR.
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Questions?

- ▶ Does your agency initiate PHR's with your patients?
 - ▶ If so, what are barriers to having this available in an emergency?
 - ▶ What solutions do you see?
 - ▶ Is there a particular type you recommend?
 - ▶ Where should the patient store it?
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